

CLIENT FAQ

What does this mean for our ongoing relationship?

Right now, it's business as usual and longer-term we expect this to be a positive. We believe this is the best path forward for Bristow Group and we are confident that we will emerge from this restructuring process a stronger and more competitive company that is better positioned for the future.

How will the Company be able to ensure the safety and service throughout the Chapter 11 process?

We will ensure that we have the necessary resources to get through this process without any change in our commitment to safety or our ability to provide the highest level of service. Throughout the restructuring process, our mission and our commitment to safety will not waver. The safety of the Bristow team, clients and passengers remains our absolute priority.

We have filed a motion to make payments of certain pre-petition claims to certain suppliers, primarily vendors that are critical to our ability to maintain the exceptional safety of our helicopter fleet and all occupants and to continue uninterrupted in-flight operations. This includes a limited number of specialized service providers and suppliers that maintain, repair, supply and transport our aircraft fleet. This will ensure our employees have the necessary goods and services to continue to operate our businesses in same safe, reliable and professional manner as we have throughout our Company's history.

Do the filing entities have the financial resources necessary to continue operations as normal?

Yes. As of May 10, 2019, we have approximately \$155 million in aggregate cash on hand, including a \$75 million term loan from a group of Bristow's senior secured noteholders that was made prior to the court filing; these noteholders also provided a commitment for a further \$75 million in debtor-in-possession (DIP) financing that would be available upon court approval. In addition, we have entered into a Restructuring Support Agreement ("RSA") with this group of our parent company senior secured noteholders. The financing package provides Bristow with capital that enables the Company to fund its global operations and make continued investments in safety and reliability during the Chapter 11 reorganization proceedings. This level of liquidity is sufficient to run our business operations as we go through the bankruptcy process.

Will Bristow decrease the amount of flights due to the Chapter 11 filings?

No. We will continue to meet the required flight schedule. As we undergo this process, our talented team will continue to deliver exceptional service and reliability with the highest standards in safety to ensure your operations run smoothly and successfully.

Will there be any changes to our services or contracts as a result of this filing?

No. We will continue to operate business as usual throughout this financial restructuring process and we remain committed to providing safe, reliable and professional service. As we move efficiently through the bankruptcy proceedings, our service to clients will be uninterrupted.

How will clients be kept informed during this process? Where can we go if we have additional questions?

We are committed to keeping you informed, and we will communicate about major developments as the court-supervised process progresses. You can also visit our claims agent website for information about the proceedings: <https://cases.primeclerk.com/Bristow>.