

SUPPLIER / VENDOR FAQ

Will this impact all Bristow suppliers and vendors?

These filings only pertain to certain U.S. entities and two of our Cayman Islands subsidiaries, BriLog Leasing Ltd. and Bristow Equipment Leasing Limited. Our other non-U.S. entities, including those holding our non-U.S. air operating certificates (“AOCs”), are not part of the filing.

How can I determine with which Bristow entity I have a contract?

The best way to confirm the Bristow entity with which you have a contract is to review the contract itself. However, if you have any questions, reach out to your normal contact at Bristow.

How do I know if my company is a supplier to an entity included in the Chapter 11 filing?

The best way to confirm the Bristow entity with which you have a contract is to review the contract itself. However, if you have any questions, reach out to your normal contact at Bristow. The following entities are included in the filing: Bristow Group Inc., BHNA Holdings Inc., Bristow Alaska Inc., Bristow Helicopters Inc., Bristow U.S. Leasing LLC, Bristow U.S. LLC, BriLog Leasing Ltd. and Bristow Equipment Leasing Ltd.

Will suppliers/vendors be paid for invoices submitted prior to the Chapter 11 petition filing? On what schedule? What should I do if I have unpaid pre-petition invoices?

These filings only pertain to suppliers that have rendered goods and services to the six U.S. entities and two Cayman Islands subsidiaries that are part of the filing. Therefore, our engagement with suppliers who are not servicing these U.S. entities and Cayman Islands subsidiaries will NOT be impacted. We will continue to pay for goods and services provided as we normally do, according to our existing arrangements.

As of May 11, 2019, we have paid our bills under the normal terms of our contracts and we believe we have minimal outstanding trade payables. Invoices submitted for goods and services provided to our U.S. entities and Cayman Islands subsidiaries prior to the petition filing date are considered pre-petition claims, which require court approval for payment. Please understand that Bristow is not permitted under the Bankruptcy Code to pay for goods or services received by these entities prior to the Chapter 11 filing date of May 11, 2019 (“pre-petition”) without specific court approval. We sincerely regret any hardship this may cause.

We have filed a motion to make payments of certain pre-petition claims to certain suppliers. Payments to vendors under this motion can only be made to those who meet the strict criteria identified in the motion, primarily vendors that are critical to our ability to maintain the exceptional safety of our helicopter fleet and all occupants and to continue uninterrupted in-flight operations. This includes a limited number of specialized service providers and suppliers that maintain, repair, supply and transport our aircraft fleet. It can also apply to exceptions where vendors have valid liens.

If you believe you have a pre-petition claim, you may file a proof of claim form to be completed and filed with the court. Information regarding how to file a proof of claim and the deadline by which proofs of claims must be filed will be posted on the case website at <https://cases.primeclerk.com/Bristow>. If you have any questions, please contact your legal counsel or contact Bristow’s claims agent by calling +1 844-627-6967 (toll free) or +1 347-292-3534 (toll) or sending an email to bristowinfo@primeclerk.com.

When will vendors get paid for goods and services delivered after the May 11, 2019, petition filing?

Bristow can and will pay suppliers for goods received and services provided to our U.S. legal entities and Cayman Islands subsidiaries after the petition filing date of May 11, 2019 (“post-petition”) in the normal course of business, according to the terms that were in place at the time of filing.



The U.S. Bankruptcy Code gives priority status to these post-petition payments. Bristow has sufficient funds to make these payments and will do so in a timely manner.

What is the difference between a pre-petition and post-petition claim?

Pre-petition claims are those that accrue prior to the Chapter 11 filing date of May 11, 2019, and post-petition claims are those that accrue on or after that date. For further information regarding pre- and post-petition claims, please visit the website managed by our claims agent at <https://cases.primeclerk.com/Bristow>.

I saw that you have a Critical Vendor motion, does that allow you to pay me for my pre-petition claims?

We have filed a motion to make payments of certain pre-petition claims to certain suppliers. Payments to vendors under this motion can only be made to those who meet the strict criteria identified in the motion, primarily vendors that are critical to our ability to maintain the exceptional safety of our helicopter fleet and all occupants and to continue uninterrupted in-flight operations. This includes a limited number of specialized service providers and suppliers that maintain, repair, supply and transport our aircraft fleet. It can also apply to exceptions where vendors have valid liens.

How will my pre-petition claim be addressed? When will that be paid? Will I receive full recovery?

Such claims and payments will be addressed by our claims agent, Prime Clerk, throughout the course of the Chapter 11 process, but we cannot speculate on payment timing or amount at this stage. Please reach out to our claims agent by phone at +1 844-627-6967 (toll free) or +1 347-292-3534 (toll) or by email to bristowinfo@primeclerk.com.

Do I need to file a Proof of Claim? How do I do that?

All forms and other information pertaining to claims can be found at <https://cases.primeclerk.com/Bristow>.

What if I need to submit another invoice?

Invoices should be submitted through regular channels, according to your existing arrangements. For further information regarding pre- and post-petition claims, please visit the website managed by our claims agent at <https://cases.primeclerk.com/Bristow>.

Will Bristow continue to order goods and/or services from its vendors?

Yes, we will continue to operate business as usual throughout this financial restructuring process, and therefore will continue to order the goods and services that we need to operate and service our clients.

Bristow can and will pay suppliers for goods received and services provided to the filing entities (six U.S. legal entities and two Cayman Islands subsidiaries) after the petition filing date of May 11, 2019 in the normal course of business, according to the terms that were in place at the time of filing. The U.S. Bankruptcy Code gives priority status to these post-petition payments. Bristow has sufficient funds to make these payments and will do so in a timely manner.

Are vendors allowed to reclaim goods already delivered to the company?

No. Taking back goods from a company that has filed for Chapter 11 is prohibited by the Bankruptcy Code, unless specifically authorized by the court.

What happens to my existing contract with the company? Will there be any changes to our services or contracts as a result of this filing? Can I renegotiate terms?

Our operations will continue in the ordinary course of business during this court-supervised process. Bristow is not in a position to renegotiate terms with vendors at this time. We value the important relationships that we have developed with our suppliers and vendors and will continue to work closely with them through this process and beyond.



When do you expect to complete the Chapter 11 process?

It is our intent to move through this court-supervised reorganization process as quickly and efficiently as possible.

Who do I contact for more information?

Additional information regarding Bristow's Chapter 11 filing will be available at <http://www.bristowgroup.com/restructuring>. Court filings and information about the claims process are available at <https://cases.primeclerk.com/Bristow>. Questions should be directed to the Company's claims agent, Prime Clerk, by email to bristowinfo@primeclerk.com or by phone at +1 844-627-6967 (toll free) or +1 347-292-3534 (toll).